

Hazelwood Family Medicine, PLLC
Satisfaction Survey

We would like to know how you feel about the services we provide so we can make sure we are meeting your needs. All responses will be kept confidential and anonymous, and will be reviewed by our team so we can improve our care to you. Please leave your survey in the drop box near the check-in window up front. If you would like to address any concerns you may have with our office, please contact our office manager.

Please circle your answers to the following:

Who did you see today? Brown Carmichael Lipham

Which provider do you usually see? Brown Carmichael Lipham

Main reason for your visit today: chronic condition visit (e.g., blood pressure, heart trouble)
annual wellness exam sick visit new patient visit routine problem follow up
other: _____

Gender: Male Female **Age:** 18-29 30-39 40-49 50-59 60-69 70-79 80+

I am satisfied with the amount of time I spent in the clinic at my last provider visit.
Strongly Agree Agree Undecided Disagree Strongly disagree

I can get an appointment for a physical with my provider when I need him/her.
Strongly Agree Agree Undecided Disagree Strongly disagree

I can get an appointment when I am sick with my provider when I need him/her.
Strongly Agree Agree Undecided Disagree Strongly disagree

My provider explains information about my health to me in a way that I can easily understand.
Strongly Agree Agree Undecided Disagree Strongly disagree

My nurse explains information about my health to me in a way that I can easily understand.
Strongly Agree Agree Undecided Disagree Strongly disagree

My provider communicates with other health professionals about my care (such as specialists, therapists).
Strongly Agree Agree Undecided Disagree Strongly disagree

My provider communicates with me about my lab, x-ray, and procedure results in a timely manner.
Strongly Agree Agree Undecided Disagree Strongly disagree

My provider helps me set goals towards improving my personal health and encourages me to meet those goals.
Strongly Agree Agree Undecided Disagree Strongly disagree

I am satisfied with the way I was treated by the front office staff.
Strongly Agree Agree Undecided Disagree Strongly disagree

I am satisfied with the way I was treated by the nurse.
Strongly Agree Agree Undecided Disagree Strongly disagree

I am satisfied with the way I was treated by the provider.
Strongly Agree Agree Undecided Disagree Strongly disagree

I am satisfied with the billing department.

Strongly Agree Agree Undecided Disagree Strongly disagree

Overall, my visit to the office was a pleasant experience.

Strongly Agree Agree Undecided Disagree Strongly disagree

Please tell us about anything we do well AND how we can improve the care and services we offer:

Thank you for completing this survey. We appreciate and value your feedback.